Accessing Remediation

**Note:** You will receive personalized review materials shortly after you have taken an Evolve Reach exam. The Evolve Reach team automatically sends an e-mail to alert you that your exam has been scored and your review materials are available.

If you logged in to your exam using an Evolve account, you will receive the following e-mail. Follow the link to access your Evolve Reach account.

```
From:  Evolve Reach <Reach-support@elsevier.com>  Add to Address Book  Add Mobile Alert
To:    studentID@emailladdress.com
Date:  2 Jan 2007 10:10:31 -0500
Subject:  Evolve Reach Exam Results & Review Materials Available

Dear Student,

Your recent Evolve Reach or HESI exam has been scored and customized review materials based on your results are now available on the Evolve website. Your results have already been added to your Evolve Reach account, so you can log in now and see them right now.

Help & Support

Call 800-550-2728, ext 2, Monday-Friday, between 8:00AM and 5:00PM Central Time.
Email: Reach-support@elsevier.com
```

If you logged in to your exam without an Evolve account, you will receive the following e-mail. Follow the link to register for an Evolve Account and import your test results to your Evolve Reach course.

```
From:  Evolve Reach <Reach-support@elsevier.com>  Add to Address Book  Add Mobile Alert
To:    studentID@emailladdress.com
Date:  2 Jan 2007 10:10:31 -0500
Subject:  Evolve Reach Exam Results & Review Materials Available

Dear Student,

Your recent Evolve Reach or HESI exam has been scored and customized review materials based on your results are now available on the Evolve website. To get your results and remediation, follow this link to get your account setup. You will need the student identification number you used for the exam and the department ID below.

Department ID: 123456

Help & Support

Call 800-550-2728, ext 2, Monday-Friday, between 8:00AM and 5:00PM Central Time.
Email: Reach-support@elsevier.com
```

If you did not receive an e-mail after the exam, you may be experiencing a problem with spam blockers or firewall issues that prevented the e-mail from being delivered. In that case, you will need to follow the steps listed below.

**Step 1:** Go to [http://evolve.elsevier.com](http://evolve.elsevier.com) to access the Evolve student home page.
Step 2: You will see a green ad in the right navigational column that will take you to the Evolve Reach Registration Wizard. Simply click on the green arrow button within this ad.

Step 3: The Evolve Reach Registration Wizard will be displayed, requiring you to enter the Department ID and Student ID you used while logging into the exam. If you do not know your Department ID, you will need to obtain it from your instructor. Click the “Next” button to continue registration.
**Step 4:** Read the User Agreement in the next Wizard screen, and click the radio button next to “I accept these terms and conditions.” Click the “Next” button.

**Step 5:** If you already have an Evolve account, click the radio button next to “I already have an Evolve account”, and enter your Evolve Username and Password in the fields provided. If you do not have an Evolve account, click the radio button next to “I do not have an Evolve account”, and enter your preferred password. Click the “Next” button.

**Step 6:** Enter the required user information in the next screen of the Registration Wizard, and click the “Next” button.
Step 7: This wizard screen gives you the option to opt out of promotions and special offers from Elsevier. Click the “Next” button to continue.

Step 8: The Confirmation screen completes the Evolve Reach Registration Wizard, and provides you with your Evolve account information. Click the link “Login to My Evolve” to begin reviewing your remediation materials.
Step 9: This will take you back to the Evolve home page. Log in with your Evolve Username and Password that were provided in the wizard. Click the orange button to continue your login.

Step 10: Click on the link to “Exam results and review materials” under the Evolve Reach, powered by HESI course nugget.
Accessing Remediation

**Step 11:** Now you can access your review and remediation materials from every Evolve Reach exam you’ve taken during the course of your program. Once you’ve completed this process, your future Evolve Reach Exam Results and Remediation content will be automatically delivered to your Evolve Reach course. You will not have to follow these directions for future exams.

**Step 12:** For every test item answered incorrectly, you can now access textbook selections that include tables, illustrations, images, and pedagogical features for a focused and targeted remediation plan. Don’t forget that you can save content selections to “My Study Packet” and print them out for review at any time!