Open Documents and Web Links in Internet Explorer 7 or 8

Are you having troubles when opening links to documents or Websites in Blackboard or other Websites? The Internet Explorer Web browser has security settings that may prevent you from performing these actions within the browser. Follow the steps included in this process to disable these security notifications and open documents/view Websites as normal.

When Opening Documents

When attempting to download documents, users will see a message above the Blackboard frameset stating:

"To help protect your security, Internet Explorer has blocked this site from downloading files to your computer. Click here for options."

	Download Thank You - Microsoft Internet Explorer	
	File Edit View Favorites Tools Help	1
	🚱 Back 🔹 🐑 👻 😰 🏠 🔎 Search 👷 Favorites 🊱 🔗 - 🌺 🕅 - 📃 🛃 🦓	
	Address 🕘 http://www.crtech.com/download/redirectSindaComp.html	Links »
	Google 🕥 G Search 🗸 🥸 🛃 Popups okay 🗸 Google	
1	🚵 To help protect your security, Internet Explorer blocked this site from downloading files to your computer. Click here for options	> ×

When Opening Links to Websites

When trying to open Web links, you may see one of these notifications:

Internet Explorer 7 Message



Internet Explorer 8 Message



You can disable these security settings permanently by following these steps:

- 1. In Internet Explorer, select **Tools**, then select **Internet Options.**
- 2. Select the Security tab. Then select Trusted Sites.
- 3. Next, select the Sites button
- 4. Type <u>http://blackboard.matc.edu</u> in the 'add this website to the zone' field. Next, uncheck the box so that you do not "Require server verification (https:) for all sites in this zone. When done, select Add.

Trusted sites			
You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.			
Add this website to the zone:			
	Add		
Websites:			
http://blackboard.matc.edu	Remove		
Require server verification (https:) for all sites in this zone			
	Close		

Trusted sites should look like this when done.

- 5. Select Close.
- 6. Under the **Security level for this zone** field, drag the bar down until it shows as **'medium low'**. Then press, **Apply** to apply the changes you just made. Next, press OK and close the window.



7. Next, within the Security page, select Custom Level.



8. Scroll down about half way to the miscellaneous section within "Display mixed content."

Security Settings - Internet Zone	×
Settings	
O Disable	
O Enable	
Prompt	
Allow websites to open windows without address or status bit	
 Disable 	
Ø Display mixed content	
🔵 Disable	
 Enable 	
O Prompt	
Don't prompt for chart certificate selection when no certificat	
 Disable 	
C Enable	
Ø Drag and drop or copy and paste files	
O Disable	
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*Takes offerst after your seatest Internet Surlayer	
Takes effect after you restart internet Explorer	
Reset custom settings	
Reset to: Medium-high (default)	
OK Cancel	

- 9. Within "**Display mixed content**" change it to **Enable**.
- 10. Click **OK**, **Yes**, and **OK**. Close and re-open Internet Explorer. The changes should take effect immediately.