Google Chrome Version 55 Causes Test Questions to Not Appear in Test

Desktop & Laptop Computers

Google Chrome version 55.0.2883.75 contains a *software defect* that impacts how the browser handles the display of a website's form elements. If you use this version of Google Chrome to access a test in Blackboard, the browser will not allow the test's questions to display - you will only see the test's answer options.

Please note that this is a software defect impacting *any* website that uses forms and is not limited to Blackboard.

Workaround Instructions

Google Chrome has corrected this software defect in its latest available release at this time, version 55.0.2883.87 m. If you use Google Chrome as your browser, we strongly recommend updating your browser using these steps:

1. Open Google Chrome and click your mouse on the browser's Settings icon ⋮ .

2. In the drop-down menu that appears, roll your mouse over "Help" and select "About Google Chrome".

3. The "About" page will load, display your current version, and attempt to download any available updates. If updates have downloaded, you will be prompted to restart the browser.