

TECHNOLOGY REQUIREMENTS



Student Support
eLearning

Laptop & Desktop Computers

All MATC students must have regular access to a *laptop or desktop* computer to complete course-work. Please refer to these guidelines when preparing for class.



HARDWARE REQUIREMENTS

CPU	Intel i3 processor or higher; or equivalent AMD 64-bit processor
Memory	4 GB RAM or higher
Hard Drive	500 GB or higher
Screen	15 inch color monitor (at least 1024x768 resolution recommended)
Internet Connection	Ethernet or Wi-Fi connection
Battery Life	4 hours or higher
Peripherals	Sound card, speakers, printer
Storage	USB flash drive, external hard drive, or cloud storage

*Headset with microphone recommended for use with Blackboard Collaborate or Google Hangout

SUPPORTED OPERATING SYSTEMS

Windows (32 or 64 bit)	Windows 10, Windows 8, Windows 7
Mac OSX	10.11 (El Capitan), 10.10 (Yosemite), 10.9 (Mavericks), 10.8 (Mountain Lion)
Chrome OS	Chromebook with Chrome Browser

*Older versions of Windows and Mac are not supported, but may still access Blackboard with a supported web browser. Use with caution.

*Linux operating systems are **not compatible** with MATC's online learning software.

SUPPORTED WEB BROWSERS FOR PC OR MAC

Google Chrome 36+	google.com/intl/en/chrome/browser/desktop
Mozilla Firefox 31+	mozilla.org/en-US/firefox
Internet Explorer 11+ or Edge 20+	windows.microsoft.com/en-us/windows/downloads
Safari 6+	support.apple.com/downloads/%2523safari

*Browser must allow [JavaScript](#), [allow cookies](#), and [allow pop-ups](#) from Blackboard.matc.edu.

*Mobile browsers are not compatible with all Blackboard features. Be prepared to use a desktop or laptop computer.

*Content requiring NPAPI plugins ([Java](#), [QuickTime](#), [SilverLight](#), [Adobe Flash](#)) may only be accessible in Mozilla Firefox or Safari browsers.

FREE RECOMMENDED SOFTWARE APPLICATIONS

Microsoft Office 365 for Education – Download full versions of Word, PowerPoint, and Excel with your MATC Gmail address. See: products.office.com/en-us/student/office-in-education

Google Drive – Cloud-based software and storage available when logged into MATC Gmail. See: google.com/drive/using-drive

Virtual Desktop – Access software applications remotely through your MATC network account. See: vdiweb.matc.edu

Adobe Reader – Program for viewing PDF documents. See: get.adobe.com/reader

Blackboard App – To view supported content, tools, and grades on a mobile device. See: goo.gl/FtPGwy

* Additional software, such as Microsoft Office, is available at discounted prices at wiscsoftware.wisc.edu/wisc/school.asp?institution=1067

* The *Bb Student app* rebranded as the *Blackboard app* in July 2017 with no change in features. The old *Bb Mobile Learn app* is now obsolete.