

TECHNOLOGY REQUIREMENTS



Student Support
eLearning

Laptop & Desktop Computers

All MATC students must have regular access to a *laptop or desktop* computer to complete course-work. Please refer to these guidelines when preparing for class.



HARDWARE REQUIREMENTS

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|----------------------------|--|
| CPU | Intel i3 processor or higher; or equivalent AMD 64-bit processor |
| Memory | 4 GB RAM or higher |
| Hard Drive | 500 GB or higher |
| Screen | 15 inch color monitor (at least 1024x768 resolution recommended) |
| Internet Connection | Ethernet or Wi-Fi connection |
| Battery Life | 4 hours or higher |
| Peripherals | Sound card, speakers, printer |
| Storage | USB flash drive, external hard drive, or cloud storage |

*Headset with microphone recommended for use with Blackboard Collaborate or Google Hangout

SUPPORTED OPERATING SYSTEMS

| | |
|-------------------------------|--|
| Windows (32 or 64 bit) | Windows 10, Windows 8, Windows 7 |
| Mac OS X | 10.11 (El Capitan), 10.10 (Yosemite), 10.9 (Mavericks), 10.8 (Mountain Lion) |
| Chrome OS | Chromebook with Chrome Browser (see limitations below). |

*Respondus Lockdown Browser and some types of content specific to Microsoft applications will be inaccessible on Chrome OS

*Older versions of Windows and Mac are not supported, but may still access Blackboard with a supported web browser. Use with caution.

*Linux operating systems are **not compatible** with MATC's online learning software.

SUPPORTED WEB BROWSERS FOR PC OR MAC

| | |
|--|--|
| Google Chrome 36+ | google.com/intl/en/chrome/browser/desktop |
| Mozilla Firefox 31+ | mozilla.org/en-US/firefox |
| Internet Explorer 11+ or Edge 20+ | windows.microsoft.com/en-us/windows/downloads |
| Safari 6+ | support.apple.com/downloads/%2523safari |

*Browser must allow [JavaScript](#), [allow cookies](#), and [allow pop-ups](#) from Blackboard.matc.edu.

*Mobile browsers are not compatible with all Blackboard features. Be prepared to use a desktop or laptop computer.

*Content requiring NPAPI plugins ([Java](#), [QuickTime](#), [SilverLight](#), [Adobe Flash](#)) may only be accessible in Mozilla Firefox or Safari browsers.

*If using Safari 11, please note that there is known issue with file uploads in this browser. To upload files, use Mozilla Firefox or Google Chrome.

FREE RECOMMENDED SOFTWARE APPLICATIONS

Microsoft Office 365 for Education – Download full versions of Word, PowerPoint, and Excel with your MATC Gmail address. See: products.office.com/en-us/student/office-in-education

Google Drive – Cloud-based software and storage available when logged into MATC Gmail. See: google.com/drive/using-drive

Virtual Desktop – Access software applications remotely through your MATC network account. See: vdiweb.matc.edu

Adobe Reader – Program for viewing PDF documents. See: get.adobe.com/reader

Blackboard App – To view supported content, tools, and grades on a mobile device. See: goo.gl/FtPGwy

* Additional software, such as Microsoft Office, is available at discounted prices at wiscsoftware.wisc.edu/wisc/school.asp?institution=1067

* The *Bb Student app* rebranded as the *Blackboard app* in July 2017 with no change in features. The old *Bb Mobile Learn app* is now obsolete.