

Technology Requirements



Laptop & Desktop Computers

Students must have regular access to a *laptop or desktop* computer to manage their courses. Refer to these guidelines to prepare for class.



Minimum Hardware Requirements

CPU	Intel i3 processor or higher; or equivalent AMD 64-bit processor
Memory	4 GB RAM or higher
Hard Drive	500 GB or higher
Screen Resolution	1028 x 768 or higher
Internet Connectivity	Ethernet or reliable Wi-Fi connection
Battery Life	8 hours or higher
Peripherals	Sound card, speakers, printer
Storage	USB flash drive, external hard drive, or cloud storage (recommended)

*Optional: A headset microphone is recommended for use with Blackboard Collaborate or Google Hangout web conferences calls.

Supported Operating Systems

Windows	Windows 10, Windows 8, Windows 7
Mac OSx	10.10, 10.9, 10.8
Chrome OS	Chromebook with Chrome Browser – Some limitations apply (see below).

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- * Respondus Lockdown Browser, Microsoft applications, or content requiring browser plugins may be inaccessible on Chrome OS.
 - * Older versions of Windows and Mac are not supported, but may still access Blackboard with a supported web browser.
 - * Linux operating systems are not compatible with MATC's online learning software.

Supported Web Browsers

[Google Chrome 56+](#) [Mozilla Firefox 50+](#) [Safari 11+](#) [Edge 30+](#)

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- * **Internet Explorer, Opera, AOL, and CompuServe browsers are NOT SUPPORTED and will result in technical problems.**
 - * **JavaScript, cookies, and pop-ups from Blackboard must be allowed in the browser!**
 - * Content requiring [Java](#), [QuickTime](#), [SilverLight](#), or [Adobe Flash](#) plugins may only be accessible in the Mozilla Firefox or Safari.
 - * If you are unsure about your browser's compatibility, use the [browser tester](#) and review the [Browser Problems Guide](#).
 - * To view supported content and interact with your class on a mobile device, download the [Blackboard app](#).

Free Recommended Software

- [Microsoft Office 365 for Education](#) – Download full versions of Word, PowerPoint, and Excel with your MATC Gmail address.
- [Google Drive](#) – Cloud-based software and storage available when logged into MATC Gmail.
- [Virtual Desktop](#) – Access software applications remotely through your MATC network account.
- [Adobe Reader](#) – Program for viewing PDF documents.