Help with Initial Blackboard Login

New Students

Beginning January 2, 2013, new students must activate their MATC network account before they can log into their MATC e-mail, the MATC Online Orientation, myMATC and other computer applications. Go to Activate My MATC Account (http://goo.gl/8TT3m5) to setup your account access.

Please Note: It will take a minimum of 24 hours from the time you register until your account is active in Blackboard. Before attempting to log into Blackboard for the first time, please log into your MATC Gmail account (http://goo.gl/A8IDPb).

Blackboard Login FAQ

What is My Blackboard Username and Password?

Everyone will log into Blackboard using their text-character My MATC network account username and password. It will be the same username and password you use to log into MATC computers, Gmail, and the myMATC portal.

If you do not remember your username or password, go to the online Password Manager (http://goo.gl/83hEBD) and use the "Forgotten Username" or "Forgotten Password" tools. To retrieve your username, you will need your 7 digit MATC ID number, as found on your Stormer Card or class schedule.

What If My Password Expired?

My MATC acccount passwords will expire and must be changed every 180 days. You will receive an email at your MATC Gmail account warning you at 15 days, 5 days and 3 days. If you activated your My MATC Account and set-up your two security questions, you may use the online Password Manager (http://goo.gl/83hEBD) to change your password. Otherwise, please call the Help Desk at 414-297-6541 for assistance.

What If I Am Unable to Log into Blackboard?

Only the Help Desk can resolve login problems. Please call the Help Desk at (414) 297-6541 or create a ticket using their online form (http://goo.gl/Uf9dIX). The password to submit the request form is: MATC.

Last Updated 5/28/2014