

# Technology Requirements



Student Support  
eLearning

## Laptop & Desktop Computers

Students must have regular access to a *laptop or desktop* computer to manage their courses. Refer to these guidelines to prepare for class.



## Minimum Hardware Requirements

<b>CPU</b>	Intel i3 processor or higher; or equivalent AMD 64-bit processor
<b>Memory</b>	4 GB RAM or higher
<b>Hard Drive</b>	500 GB or higher
<b>Screen Resolution</b>	1028 x 768 or higher
<b>Internet Connectivity</b>	Reliable WIFI, mobile hotspot, or ethernet connection
<b>Battery Life</b>	8 hours or higher
<b>Peripherals</b>	Sound card and speakers; webcam or headset microphone needed for online meetings
<b>Storage</b>	USB flash drive, external hard drive, or cloud storage (recommended)

## Supported Operating Systems

<b>Windows</b>	Windows 10, Windows 8, Windows 7
<b>Mac OSx</b>	10.14, 10.13, 10.12
<b>Chrome OS</b>	Chromebook with Chrome Browser – Some limitations apply (see below).

- \* Respondus Lockdown Browser, Microsoft applications, or content requiring browser plugins may be inaccessible on Chrome OS.
- \* Linux operating systems are not compatible with MATC's online learning software.
- \* To view supported content and interact with your class on an Apple or Android mobile device, download the [Blackboard app](#).

## Supported Web Browsers

[Google Chrome 63+](#)   [Mozilla Firefox 57+](#)   [Safari 12+](#)   [Edge 42+](#)

- \* **Internet Explorer, Opera, AOL, and CompuServe browsers are NOT SUPPORTED and will result in technical problems.**
- \* Regardless of the browser you choose, [javascript](#), [cookies](#), and [pop-ups](#) from Blackboard must be allowed.
- \* If you have trouble accessing Blackboard tools in Google Chrome 80+, you must [allow third-party cookies](#).
- \* Content requiring [Java](#), [QuickTime](#), [SilverLight](#), or [Adobe Flash](#) plugins may only be accessible in Mozilla Firefox or Safari.
- \* If you are unsure about your browser's compatibility, use the [browser tester](#) and review the [Browser Problems Guide](#).

## Free Recommended Software

- [Microsoft Office 365 for Education](#) – Download full versions of Word, PowerPoint, and Excel with your MATC Gmail address.
- [Google Drive](#) – Cloud-based software and storage available when logged into MATC Gmail.
- [Virtual Desktop](#) – Access software applications remotely through your MATC network account.
- [Adobe Reader](#) – Program for viewing PDF documents.